ITCC Meeting, November 14, 2012

Agenda

- Approve October minutes – Just sent today, so deferred to December to give more time to review.
- CIO Search update (Don)
    - John Bax, Don Riley, Greg Smith, Louis Turcotte are the finalists invited to on-campus interviews, and all have accepted the invitation.
- Wireless upgrades (Dan), see attached, upgrade 1 for 1 replacement building by building underway, comes out of COMS budget
- CS 1st Floor Relocation planning (John),
    - Several rennovations in CS building, thus first floor IT people need relocation plans, disruption begins with Thanksgiving, typically through end of Spring 2103
- It Satisfaction Survey (Meg), handout and attached it's been many years, please fill in
- EdTechU (Meg), upstairs from there is eStudio for creating content
- eFellows (Meg), Now enhancements to program for proposals – funded grants, three tiers of technology adoption possible, great participation currently 8 funded projects and expect 6 or 7 to be funded in second call, Provost provided budget
- TLTC conference announcement, Meg
- Introduction of new Customer Technology Support Manager (Meg) David Esping
- Email security (general discussion)
    - Suggestions and comments
    - We had gotten stuck on black lists due to spam highjacking
    - Richard Dawes provided feedback from his department
    - Karl tested for our presence on blacklists during query from Dawes
    - Very serious problem due to impact of not being able to send or receive messages
    - Got advice from Argonne collaborators: mandatory annual training, password changes, password strength
    - We can't let this slide
    - Chemistry Dept was impacted from this in the following way:
        - Requests from the DOE to submit proposals were not received. Two faculty are now frantically preparing proposals to meet the deadline.
        - Other faculty are often contacted by their program managers and are concerned about appearing to ignore them (and the possible lost opportunities).
    - Therefore, that department has voted unanimously in favor of measures to strengthen security
    - DOE got themselves blacklisted by several vendors
    - Reminder about Postini: postini.mst.edu
    - UMC not filtering outbound Spam
- MOTION: The ITCC insists that filtering of outbout smam begin ASAP, and requests a report on this at the next meeting or sooner. Richard, Al passed unanimously

IT will work with the ITCC Comp Security subcommittee to get further feedback.